

The 2015 Office of Research and Sponsored Programs (ORSP) Assessment Survey was designed to collect feedback on the products and services provided by ORSP, and to improve the quality of such products and services.

This is the third ORSP Assessment Survey. In 2011, ORSP conducted its initial (baseline) Assessment Survey. The 2015 survey had 111 respondents, 45% having worked with ORSP over the past 12 months. Respondents were largely faculty members (62%), from CEHS, CHSS, and CSAM. Respondents were evenly distributed regarding their tenure at MSU.

ORSP is grateful to all responders for taking the time to participate, and for providing a sense of the direction in which MSU administrators, faculty, and staff wish to see the office move. The survey has provided much valued feedback, which we have summarized in this report.

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General assistance with grant/contract project management	(29%) <i>increased by 17% from 2013 survey</i>
Guidance on MSU policies and procedures	(25%) <i>increased by 20% from 2013 survey</i>
Liaise with Grant Accounting office	(23%) <i>increased by 11% from 2013 survey</i>
Assistance with budget revisions/carryovers/project continuation, or no-cost extensions	(23%) – increased by 10% from 2013 survey

The ORSP Website (58% satisfied or very satisfied)	Assistance with locating funding sources (30% satisfied or very satisfied)
Assistance with budget preparation (50% satisfied or very satisfied)	
Guidance on MSU policies and procedures (52% satisfied or very satisfied)	

1-very dissatisfied (0%) 2-dissatisfied (1%) 3-somewhat satisfied (6%) 4-satisfied (26%) 5-very satisfied (56%) <i>no answer</i> (11%)
1-very dissatisfied (1%) 2-dissatisfied (1%) 3-somewhat satisfied (6%) 4-satisfied (31%) 5-very satisfied (48%) <i>no answer</i> (14%)

1-very dissatisfied (0%)
2-dissatisfied (2%)
3-somewhat satisfied (6%)

4-5 Tme Ws

1-very dissatisfied	(0%)
2-dissatisfied	(2%)
3-somewhat satisfied	(9%)
4-satisfied	(34%)
5-very satisfied	(41%)
<i>no answer</i>	(14%)

1-very dissatisfied	(1%)
2-dissatisfied	(2%)
3-	(
4-	
5-very satisfied	(45%)
<i>no answer</i>	(12%)